



COVID-19 Hospital Statements

Milton Keynes Hospital NHS Foundation Trust

Updated 11/01/2021- For any trust specific enquiries please contact Procurement
Suzanne.birchall@mkuh.nhs.uk

- No cardholders are to visit the Trust unless it is to directly support complex surgical interventions.
- All visits must be logged and requested via MIA a minimum of 48 hours in advance where ever possible and procurement should be contacted directly prior to requesting the visit for their approval.
- Failure to comply with will result in the visit being refused and access to the trust denied

North East London NHS Foundation Trust

Updated 11/01/2021 - For any trust specific enquiries contact Procurement

- No external company representatives are to attend NELFT sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.
 - Service engineers can attend site for emergency work and planned servicing. If any other work i.e. audits are to be carried out then this is not allowed.

The James Paget NHS Foundation Trust

Updated 11/01/2021- For any trust specific enquiries contact procurement
Procurement@jpaget.nhs.uk

- Any Service Engineers, Trainers, Nurse Advisors and Clinical Research Advisors visiting the Trust will be essential visits by prior arrangement only.
- All visitors must wear a face covering on entering the Trust then comply with departmental direction.
- Company Representatives will also be essential visits only.
- ALL Requests must be cleared through Procurement. All visits will need to be registered on miaweb.co.uk
- Visitors are to obtain up-to-date information on the day prior to their visit

Have any questions or want to be added to our mailing list?

Contact us at: miahelp@medicalindustry.co.uk // 01732 920 900



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● Imperial College Healthcare NHS Trust

Updated 11/01/2021 - For any trust specific enquiries please contact Procurement: imperial.purchasing@nhs.net

- All visits should be held Virtually wherever possible and there should be no non-essential visits to site.
- If you are unsure if your visit is essential please contact the Trust first to confirm before attending site.

● Bedfordshire Hospitals NHS Foundation Trust

Updated 11/01/2021 - For any trust specific enquiries please contact Procurement

- There should be no unnecessary visitors on site.
- Virtual meetings should be held wherever possible.
- Face to Face meetings should only be conducted where absolutely necessary for example if a representative has to attend a theatre procedure.

● Frimley Health NHS Foundation Trust

Updated 29/12/2020 - For any trust specific enquiries please contact procurement

- Visiting restrictions are currently in place at Frimley Health NHS Foundation Trust in order to keep patients, staff and visitors safe
- .This Trust will not be allowing Cardholders on site at this time.

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COVID-19 Hospital Statements

Royal Cornwall Hospitals NHS Trust

Updated 02/12/2020- For any trust specific enquiries contact procurement

- Please can we remind all that only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to RCHT sites.
- For these exceptions that are required on site (in particular, those who have previously attended other hospitals) will need to be risk assessed and may need to have had a full swab and result completed before they attend. This includes those who are attending for stock checks/taking.

University Hospital Southampton NHS Foundation Trust

Updated 11/11/2020 - For any trust specific enquiries contact procurement

- Any Service Engineers visiting the Trust will need to through the Estates Team to organise their visit to site. Once you have received your permit you will be given instructions verbally as to the procedure you need to follow on site.
- Trainers, Nurse advisors and Clinical research advisors should continue to follow the Trust Policy and Standard Guidelines.
- In addition to this they will need to wear a mask onsite and wash their hands regularly during their visit.
- Company Representatives will not be able to visit the Trust at this time. We will provide further updates as the situation progresses

Medway NHS Foundation Trust

Updated 09/11//2020 - For any trust specific enquiries contact Procurement

- All supplier visits except for product support are now prohibited by the trust. We will update cardholders as soon as this is lifted.

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COVID-19 Hospital Statements

North Bristol NHS Trust, University Hospitals Bristol and Weston foundation Trust

Updated 09/11/2020 - For any trust specific enquiries please contact procurement.Lindsey.Palmer@nbt.nhs.uk

- "In response to the Covid-19 outbreak, all non-essential visits to North Bristol NHS Trust, University Hospitals Bristol and Weston NHS foundation Trust from suppliers continue to be suspended until further notice.
- Only suppliers carrying out essential maintenance or Covid related clinical support will be permitted to enter the Trusts.
- All suppliers attending either Trust for the reasons mentioned above will need to wear a surgical mask at all times whilst on site.
- There will be dedicated mask collection points at the main entrance of all Trust sites, along with hand sanitiser stations and waste bins for disposal of Masks on exiting trust buildings.
- If you have been asked to come in by a member of either Trust please direct all enquiries to them re wearing appropriate PPE whilst on site"

University Hospitals Birmingham NHS Foundation Trust

Updated 09/11/2020- For any trust specific enquiries contact: amanda.hill@uhb.nhs.uk

- No external company representatives are to attend UHB sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing. If any other work i.e. audits are to be carried out then this is not allowed.
- As the situation is constantly changing we will continue to bring you updates from all of our Trusts as we receive them.

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COVID-19 Hospital Statements

● St Helens and Knowsley Teaching Hospitals NHS Trust

Updated 09/11/2020- For any trust specific enquiries please contact Procurement

- Visiting restrictions are currently in place at St Helens & Knowsley Teaching Hospitals NHS Trust in order to keep patients, staff and visitors safe.
- Company representatives should only attend our sites where the visit is absolutely essential for patient care and no alternative arrangements can be made, for example: virtual meetings; telephone calls or email.
- Please ensure that these essential only visits are booked via MIA system at least 48 hours in advance of your visit, so that the appointment can be reviewed before being approved/rejected.
- Given the current pandemic, we reserve the right to reject visits and we may need to cancel approved visits at short notice.

● Mid Yorkshire Hospitals NHS Trust

Updated 6/11/2020- For any trust specific enquiries please contact Procurement: inoble@nhs.net

- Unfortunately due to the rising number of COVID Cases The Mid Yorkshire Hospitals NHS Trust will be going back to Phase One for lifting restrictions for representatives. The full plan can be read [here](#).
- Anyone who was visiting under the rules of Phase Two or Three is now not allowed to visit the Trust.

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COVID-19 Hospital Statements

Cambridge University Hospitals NHS Foundation Trust

Updated 6/11/2020 - For any trust specific enquiries please contact procurement: 01223 274536

- Cambridge University Hospitals has decided that all non-essential visits, events and meetings should be cancelled whilst increased infection control measures are in place, and additional operational pressures are being experienced.
- The Trust recognises that some visits are deemed essential; therefore we ask that you follow the process below to seek approval before coming on site, without exception:
- Repair/maintenance of medical equipment/devices – please contact the clinical engineering department on 01223 216716.
- Works associated with capital, estates and facilities team – please contact your Trust contract manager/administrator for advice.
- Support for surgical cases and/or patient care – please contact the procurement department on 01223 274536. If procurement are not available then please contact the relevant clinician.
- Prior to your visit, please self-assess and refer to the national guidance provided by Public Health England in relation COVID-19 - <https://www.gov.uk/government/organisations/public-health-england>
- Updates on site visits will be provided as and when necessary. We would like to thank you for your support and cooperation at this challenging time."

Practice Plus Group- Barlborough Treatment Centre

Updated 6/11/2020 - For any trust specific enquiries please contact Procurement:

- Any Service Engineers/Company Representatives or Trainers visiting the centre will need to have their visit arranged prior to attending site. All visits will need to be logged on miaweb.co.uk.

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COVID-19 Hospital Statements

Aneurin Bevan University Health Board

Updated 04/11/2020- For any trust specific enquiries please contact Procurement

- Please note it still stands that no one attends unless invited or they have to carry out essential maintenance which will need to be pre-booked and arranged before attendance to site.
- This applies to all supplier representatives.
- We are very grateful for your understanding and support.

NHS Grampian

Updated 04/11/2020 - For any trust specific enquiries contact Procurement: jamie.mcallister@nhs.scot

- Only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to NHS Grampian sites. As this is a rapidly changing situation, please ensure to check with approval with the health board before travelling.
- Please book any site visit on miaweb.co.uk a minimum of 5 days in advance.
- Due to National restrictions when booking appointments on MIA can you note where you are traveling from.
- Health Board contacts jamie.mcallister@nhs.scot (Main Theatre Suite) alasdair.gilchrist@nhs.scot

University Hospitals of North Midlands NHS Trust

Updated 04/11/2020- For any trust specific enquiries please contact procurement: nathan.joy-johnson@uhnm.nhs.uk

- No supplier representatives are to attend site unless the support or medical equipment is for the essential treatment of a patient.
- This visit must be pre-authorized by the Trust and registered on miaweb.co.uk before attending site.

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COVID-19 Hospital Statements

● Queen Victoria Hospital NHS Foundation Trust

Updated 02/10/2020- For any trust specific enquiries please contact Procurement

- As restrictions put in place around Coronavirus (Covid-19) are starting to be lifted around the Country, Queen Victoria Hospital would like to set out its guidelines around commercial visitors to the Trust at this time.
- The Trust is currently only allowing visitors comprising of company representatives/clinical advisors/technicians/service engineers, who are required for essential clinical or product/equipment support in the treatment of patients, on to site.
- All visits will be by invitation and appointment only. No visitor is allowed on site without an invitation and having booked an appointment via www.miaweb.co.uk. Prior to visiting the Trust, all visitors must self-assess and refer to the national guidance (www.gov.uk/coronavirus) All visitors must ensure that they fully adhere to the following guidelines:
- Visitors should not attend site if they are feeling in any way unwell.
- All visitors must have a temperature check on their way in (main entrance) and will be asked to leave QVH if they are at 37.8 or above or exhibiting any Covid signs and symptoms.
- All visitors will be provided with a face covering at the temperature check station at the main entrance which must be worn at all times on site.
- All visitors must use hand sanitiser on entry in to the Trust and continue to wash their hands regularly during their visit.
- All visitors must adhere to social distancing rules and any other Trust requirements for PPE usage when on site, including requests from staff regarding infection control safety.
- All visitors enter the Trust at their own risk.
- Failure to follow any of these guidelines may result in immediate removal and future suspension from the Trust.

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COVID-19 Hospital Statements

● Stockport NHS Foundation Trust

Updated 02/10/2020- For any trust specific enquiries please contact sarah.kidner@nhs.net.

- The current situation for the Trust remains the same in the short and medium term. Supplier representatives, trainers, nurse advisors or clinical research advisors are not allowed on site in either clinical or non-clinical areas unless it is for specific clinical training or to provide clinical support in Theatres and ward areas.
- Please make the Procurement Department aware of your intended visit and who your Trust point of contact is via the Procurement Department email address Procurement.Department@stockport.nhs.uk.
- Should the EBME Department or a ward/department require service engineers or maintenance engineers to attend they will contact them directly and these engineers will be expected to adhere to the current visiting rules, they will have to use hand sanitisers at the entrances to the buildings and wear a mask whilst inside, they must follow the directions given when in the departments, hand sanitising again on leaving the building.

● The Hillingdon Hospitals NHS Foundation Trust

Announced 09/09/2020 - For any trust specific enquiries contact Procurement

- No external company representatives are to attend The Hillingdon Hospitals NHS Foundation Trust sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing. If any other work i.e. audits are to be carried out then this is not allowed.

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COVID-19 Hospital Statements

● Royal Devon and Exeter NHS Foundation Trust

Updated 8/09/2020 - For any trust specific enquiries please contact sarah.kidner@nhs.net.

- The existing Royal Devon and Exeter NHS Foundation Trust policy on supplier representatives applies, but the Trust is minimising all visits to reduce COVID-19 transmission. However, some departments will need the on-site assistance of supplier representatives (including engineers, technicians, trainers, nurse advisors, clinical research advisors and specialists).
- Supplier representatives can visit the Trust if:
 - The visit is essential to a current Trust project or existing contract, and solely for those purposes;
 - The visit is pre-agreed and managed by the host department;
 - The representative registers on MIA before visiting;
 - The representative wears the correct PPE for each setting during the visit;
 - The host department arranges COVID-19 or other testing required for representatives to enter their area.
- Other engagement of supplier representatives (including exploratory sales and non-essential activity) is not permitted on site, and should be conducted by mail, email, telephone or video-call.

● Northern Devon Healthcare NHS Trust

Announced 04/09/2020 - For any trust specific enquiries contact Procurement

- Staff can only see representatives/engineers/trainers if sanctioned by Northern Devon Healthcare NHS Trust.
- They are currently not seeing anyone other than patients with booked appointments.
- All meetings are conducted remotely. If your visit is sanctioned please make sure it is registered via MIA on miaweb.co.uk

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● Hampshire Hospitals NHS Foundation Trust

Announced 26/08/2020 - For any trust specific enquiries contact Procurement

- Please note Hampshire Hospitals NHS Foundation Trust are accepting essential visits only. These visits will need to be pre-approved by a member of staff at the Trust before visiting site, and registered via MIA on miaweb.co.uk

● East Suffolk and North Essex NHS Foundation Trust

Announced 17/08/2020 - For any trust specific enquiries contact Procurement

- During the COVID19 outbreak East Suffolk and North Essex NHS Trust have been taking all precautions to protect our staff and patients, this has been our highest priority.
- You can find the full document explaining the changes [HERE](#)
- To date this has meant that we have not been able to allow company representatives to visit the trust, however, we are now seeing a requirement in some areas for representatives to visit and would like to take this opportunity to outline the necessary precautions that we need you to undertake in order to continue to protect our staff, our patients, and yourselves.
- Essentially no representatives should be entering the hospital premises unless the following has been considered
- 1. Can alternative arrangements be made to communicate virtually.
- 2. Is the visit essential:

● Alder Hey Children's NHS Foundation Trust

Announced 03/08/2020 - For any trust specific enquiries contact Procurement

- Alder Hey are not allowing any visits that are not deemed essential. The trust will request a healthcare representative or service engineer if they are needed for an essential visit. This will need to be approved by the Trust beforehand.
- All site visits will need to be registered on miaweb.co.uk

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COVID-19 Trust Statements

● Torbay and South Devon NHS Foundation Trust

Updated 28/07/2020 - For any trust specific enquiries contact Procurement

- No external representatives are to attend any site of TSDFT unless the services they are providing to staff/patients is deemed essential and would benefit the trust or patient.
- Services engineers can attend the trust for emergency work and servicing. If any other work i.e. audits are to be carried out then this is not allowed.
- In addition there will be a need to wear a mask when entering any part of the trust. All visits need to be registered via miaweb.co.uk.
- Any unauthorised visits will not be permitted. As this is a rapidly changing situation we will continue to bring you updates from our trust as we receive them.

● Maidstone and Tunbridge Wells NHS Trust

Updated 15/07/2020 - For any trust specific enquiries please contact procurement: 01622 225329

- No one is to come into the Trust without evidence of an appointment and letting procurement know beforehand
- If you are allowed in they will be taken to where they are going and after meeting you will need to leave the hospital straight away. Please do not hang around.
- Any representative on site for business purposes that do not meet the above criteria will be removed from site resulting in a suspension from future attendance to Trust premises.

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COVID-19 Trust Statements

Wirral University Teaching Hospital NHS Foundation Trust

Announced 7/07/2020 - For any trust specific enquiries please contact procurement

- No supplier representatives are to attend either the Arrowe Park or Clatterbridge Hospital sites unless the support or medical equipment is for the immediate and essential treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing of equipment only."

Warrington and Halton Teaching Hospitals

Announced 7/07/2020 - For any trust specific enquiries please contact procurement

- There will be no access to clinical areas at this time. Non-clinical areas can be visited as required by the trust with the appropriate risk assessment and social distancing as well as appropriate PPE which will be decided based on the risk assessment.
- If you have any queries regarding your visit please contact Procurement.

Liverpool Women`s NHS Foundation Trust

Updated 2/07/2020- For any trust specific enquiries please contact Procurement:
procurement@lwh.nhs.uk

- We are not currently having face to face meetings on site with company representatives but we are allowing for maintenance and service engineers to attend where necessary
- Trainers would be discouraged, online training provisions are preferable but each case would be reviewed separately. If there is an urgent training need that can only be done face to face this would be allowed
- All visitors to the Trust must enter via the main entrance where they obtain a mask and hand sanitiser and have their temperature checked before they are allowed entrance.
- If you have any further questions or wish to speak with a relevant member of the Procurement team please contact via procurement@lwh.nhs.uk or telephone 0151 702 4095

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COVID-19 Trust Statements

Western Sussex Hospitals NHS Foundation Trust

Announced 26/03/2020 - For any trust specific enquiries please contact procurement

- Please note that due to the pressures we are facing in response to Coronavirus (Covid 19), Western Sussex Hospitals NHS Foundation Trust is restricting visits of Company/Supplier Representatives, Clinical Advisors and Service Engineers to all our hospitals. The only exceptions to this are if your visit is critical for the treatment of a patient or the continuation of our service.
- If you are invited to the trust in this instance please ensure you follow the current guidance from Public Health England / NHS England, and ensure that the department you are visiting is aware of your appointment. With immediate effect, visits are suspended until further notice for introductions, audits, new products or product updates or any other non-essential activity.
- Western Sussex Hospitals appreciates your support in maintaining the safety of our patients and staff by complying with this measure. Thank you.

Countess of Chester Hospital NHS Foundation Trust

Announced 23/03/2020 - For any trust specific enquiries please contact Procurement:

- In response to the COVID-19 situation and latest guidelines, all non essential Supplier Representative and Service Engineer visits to the Countess of Chester NHS Trust and Ellesmere Port Hospital sites are suspended for the foreseeable future in all but essential clinical or product/equipment support circumstances which are critical for the treatment of a patient or continuation of service.
- Any visits deemed essential will be by invitation and appointment only.
- Visits are suspended until further notice for all reasons of introductions, audits, new products or product updates or any other non-essential activity.

The Princess Alexandra Hospital NHS Trust

Announced 18/03/2020 - For any trust specific enquiries please contact procurement

- "In light of the national guidance on the management of coronavirus (COVID-19) we have introduced restricted visiting to the Princess Alexandra Hospital. This includes visits from all suppliers and representatives. We apologise for any inconvenience and thank you for your understanding and support."

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COVID-19 Trust Statements

● Sherwood Forest Hospitals NHS Foundation Trust

Announced 17/03/2020 - For any trust specific enquiries please contact procurement

- Sherwood Forest Hospitals NHS Foundation Trust have taken the decision to restrict all non-essential access to the Trust, effective immediately, unless patient care is at risk. The Trust feel this is a proportionate precaution to help protect staff, patients and visitors in light of Coronavirus being given Pandemic status by the World Health Organisation.
- Therefore, you cannot visit any of the Sherwood Forest Hospitals sites unless you are providing support during surgery. If you have any meetings booked in, please contact the member of staff you are due to meet with and arrange an alternative method of communication ie; conference call.

● University College London Hospitals NHS Foundation Trust

Announced 11/03/2020 - For any trust specific enquiries contact: phil.adams-howell@nhs.net

- All visits from company representatives are suspended for the foreseeable future unless they are supporting a clinical procedure in Theatres or providing servicing/technical support to products used within the Trust.
- This ban extends also to any meetings with members of the Procurement team at UCLH, at Maples House or in any other location.

● London North West University Healthcare NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact procurement: lnwh-tr.companyreps@nhs.net

- All non-essential Supplier Representative visits to the Trust are suspended from Friday 13th March. Company representatives, clinical advisors, or technicians are permitted to attend the Trust only if the training/medical equipment they are bringing with them is essential for the treatment of a patient. These clinical and technical support slots must be booked 5 days in advance on MIA to allow the Trust to monitor attendees.

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COVID-19 Trust Statements

● The Royal Orthopaedic Hospital NHS Foundation Trust

Announced 10/03/2020 - For any trust specific enquiries contact: william.overfield@nhs.net

- Only reps attending to offer clinical, on the day support, will be allowed within the Department for the foreseeable future.
- The trust has requested that these clinical support slots are booked 5 days in advance on MIA to allow the trust to monitor attendees.

● Great Ormond Street Hospital for Children NHS Foundation Trust

Announced 11/03/2020 - For any trust specific enquiries contact: Catherine.Gee@gosh.nhs.uk

- Only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to GOSH sites.
- As this is a rapidly changing situation, please ensure to check with the Trust before attending. Please book any site visit a minimum of 5 days in advance.

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